

## **UPS Media Statement - Shipping Performance Update**

13-12-2017

The company has returned to normal delivery time-in-transit after the initial cyber week surge. Black Friday and Cyber Week sales in the U.S. were record-breaking and UPS delivered more than originally forecast as a result of such strong e-commerce demand.

Demand for UPS services remains very strong. The company has returned to normal delivery time-in-transit after the initial cyber week surge. Black Friday and Cyber Week sales in the U.S. were record-breaking and UPS delivered more than originally forecast as a result of such strong e-commerce demand. UPS customers can be confident UPS is taking the necessary steps to ensure the network operates with its customary dependable performance throughout the remainder of the holiday season.

As previously announced, UPS expects to deliver about 750 million packages this holiday season. That's about 40 million more packages than the 712 million packages delivered during the 2016 holiday season. Through a combination of new capacity and seasonal hiring, UPS expects on 17 of 21 operating days to deliver more than 30 million packages, which is nearly double the normal average daily volume of more than 19 million packages and documents.

Source: **UPS**